

Exeter City Council Corporate Risk Register	Inherent Risk (impact x likelihood)			What has been done to control risks (i.e. countermeasures)	Residual Risk (impact x likelihood) & Risk Priority				What needs to be done to control risks	Target date(s)	Responsible officer/s	Strat Obj ref	Change
	I	L	Tot		I	L	Tot	H M L					
<b>3. Social</b>													
<p>1. <b>Social Housing – Homelessness</b></p> <p><b>a) Risks &amp; threats:</b></p> <ul style="list-style-type: none"> <li>Failure to manage: <ul style="list-style-type: none"> <li>increased demand as a result of economy &amp; welfare reforms</li> <li>single homeless figures &amp; rough sleeping following 45% SP cuts</li> <li>increase in youth homelessness as a result of DCC not fulfilling its obligations</li> <li>Gov't targets to reduce temp accom by 50% &amp; homeless acceptances by 25%</li> </ul> </li> </ul> <p><b>Consequences:</b></p> <ul style="list-style-type: none"> <li>Gov't sanctions, less homelessness grant</li> <li>legal action by any person owed statutory duty that cannot be met</li> <li>Council General Fund overspend unsustainable</li> </ul> <p><b>b) Benefits &amp; opportunities:</b></p> <ul style="list-style-type: none"> <li>Homelessness cases reduced by prevention</li> <li>Increase in CLG grant</li> </ul>	4	4	16	<ul style="list-style-type: none"> <li>Homelessness Strategy/ Prevention Action Plan to reduce numbers accepted as homeless</li> <li>Fast-track Housing Benefits claims, use of DHPs &amp; Homeless Grant</li> <li>Engagement with private sector landlords &amp; expansion of PSL scheme</li> <li>Increased resources for new affordable housing</li> <li>Closer working with neighbouring LAs through DSHG &amp; DHOP</li> <li>Quarterly monitoring via Scrutiny Committee, PRC &amp; P1E returns</li> <li>Increased debt outreach work for potentially homeless families &amp; rent deposit schemes</li> <li>Increased use of HRA land for development</li> <li>In prison housing advice service funded</li> <li>Introduction of STAR lettings for rough sleepers</li> <li>Engage Homemaker for free advice &amp; assistance re: mortgage difficulties</li> </ul>	3	4	12	H	<ul style="list-style-type: none"> <li>Continue to meet Gov't Temp Accom targets</li> <li>Ensure adequate supply of alternative temp accom to replace B&amp;B, either PSLs or supported accom</li> <li>Finish Housing Needs restructure to make service more proactive</li> <li>Monitor market conditions to spot signs of trends that may affect the number of households facing homelessness</li> <li>Pursue opportunities on HRA land including provision of additional temporary accommodation</li> <li>Lobby Government for homelessness grant to continue to be paid direct to district councils.</li> <li>Work in partnership with Housing Benefit to target households effected by LHA changes</li> <li>Create multi-agency Street Outreach Team</li> <li>Champion Devon Home Choice to maintain partner involvement</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing</li> <li>Ongoing</li> <li>Jun 11</li> <li>Ongoing</li> <li>Ongoing</li> <li>Ongoing</li> <li>Ongoing</li> <li>Sept 11</li> <li>Ongoing</li> </ul>	Strategic Housing Manager  Housing Needs Manager	1 4	↑

6. Environmental														
<p>1. <b>Extreme weather disruption (e.g. heavy snow, floods)</b></p> <p><b>a) Risks &amp; threats</b></p> <ul style="list-style-type: none"> <li>• Staff resources compromised &amp; service delivery affected</li> <li>• Delivery of services affected</li> </ul> <p><b>Consequences:</b></p> <ul style="list-style-type: none"> <li>• essential services not delivered</li> <li>• vulnerable persons suffer</li> <li>• adverse media &amp; public criticism</li> <li>• public health &amp; safety effects</li> <li>• adverse affect on staff morale</li> <li>• health &amp; safety impacts on staff</li> <li>• capital resources put at risk of damage (vehicles &amp; buildings)</li> <li>• legal &amp; financial claims from injured staff &amp; public, &amp; damaged private property</li> </ul>	4	4	16	<ul style="list-style-type: none"> <li>• All units have completed a BCP &amp; assessments agreed by each Director</li> <li>• BCM team has been identified &amp; allocated responsibilities</li> <li>• Plans for extreme weather changes due to climate change have been formulated for services</li> <li>• Health &amp; safety risk assessments regularly made before implementing services in adverse conditions</li> </ul>	3	3	9	M	<ul style="list-style-type: none"> <li>• The Council's BCM to be audited against the BSI 25999 standards</li> <li>• Further work to enhance &amp; proactively control communications to media &amp; public in times of stress</li> <li>• Review of health &amp; safety PPE for adverse weather conditions to be conducted</li> </ul>	<ul style="list-style-type: none"> <li>• 2011</li> <li>• 2011</li> <li>• 2011</li> </ul>	<p>SMT</p> <p>Heads of Service</p> <p>Communi-cations</p> <p>PH&amp;SO</p>			New